



Safest People, Safest Places

Combined Fire Authority

25 October 2023

Notes of the Performance Committee: 12 September 2023

Report of the Chair of Performance Committee

Members Present: Cllr J Blakey in the Chair
Cllrs S Quinn and R Manchester

Apologies received: Cllrs G Lee, C Marshall

It was noted that the meeting would not be quorate but as there were no decisions to be made it would go ahead in line with page 16 paragraph 4 of the Constitution '*Quorum Decisions shall not be taken at a meeting of any Committee unless at least three members of the Committee are present including a representative of each constituent Authority. Provided that, in no case shall the quorum of a Committee be less than three members*'.

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on 12 September 2023.

Performance Report Quarter 1 2023/24

2. The Committee were updated on the operational and corporate performance indicators for quarter one of 2023/24 which showed 43% of the strategic PIs met or exceeded their target level, while 66% of the strategic PIs either maintained or improved when compared to performance last year.

A copy of the report is attached at appendix A.

The Committee **noted** and **commented** on the report.

Letters of Appreciation

3. The Committee considered letters of appreciation that had been submitted to the Service. In total 14 letters had been received for the quarter one period.

The Committee **noted** the report

PART B

Formal Complaints

4. A total of 2 formal complaints had been received by the Service in the reporting period. No complaints had been upheld and no complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.

Recommendation

5. Members are requested to **note** the report.